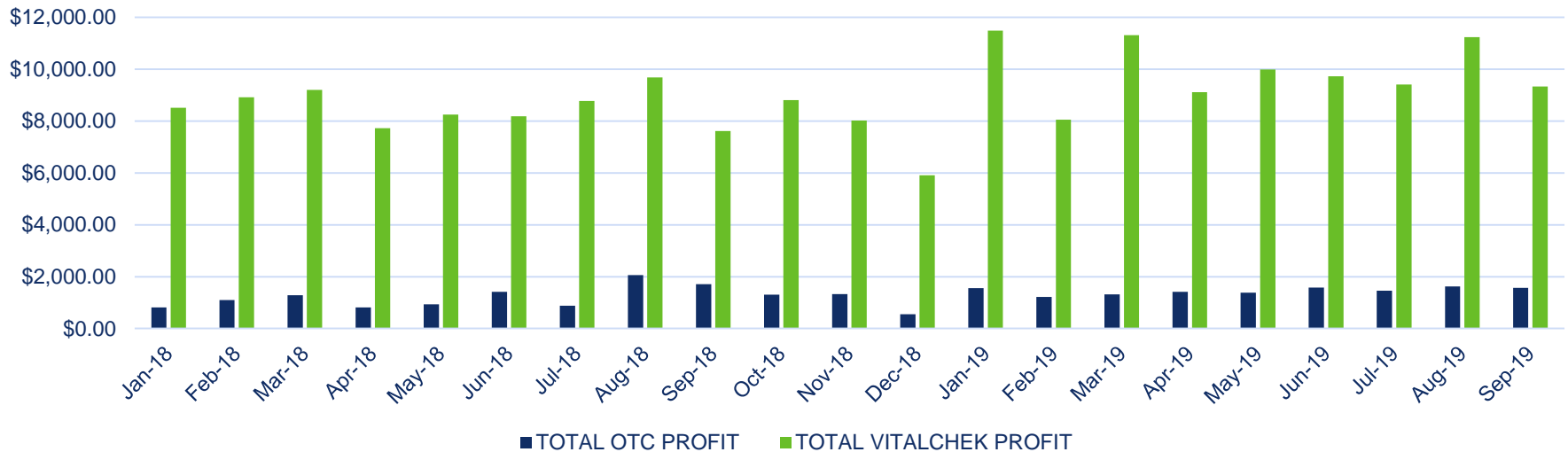
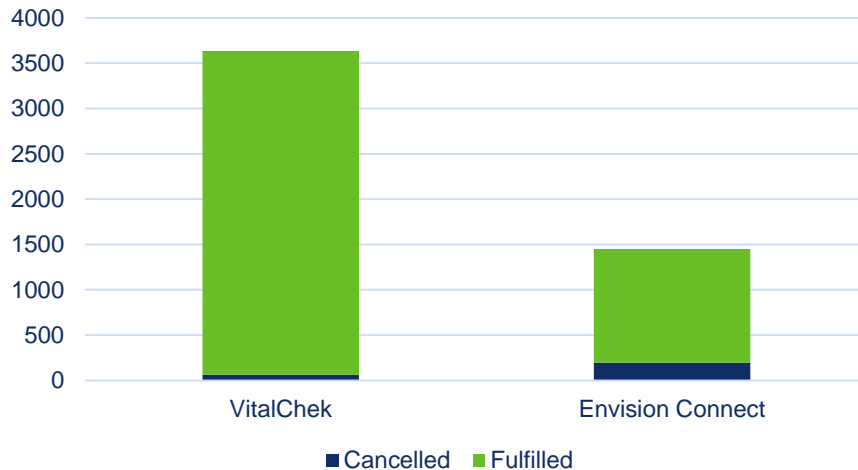


VitalChek & Envision Connect Online Comparison

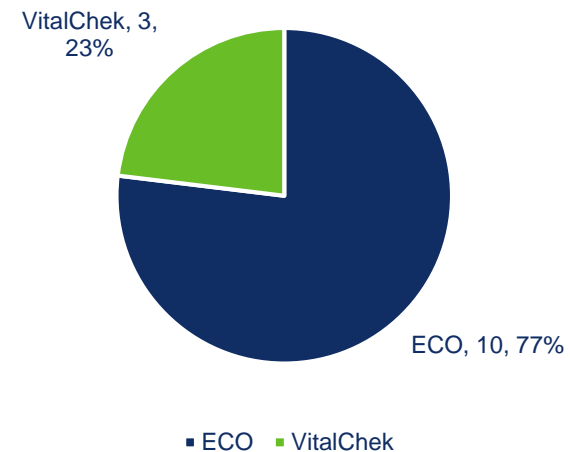
October 2018 to September 2019



Order Outcome Comparison

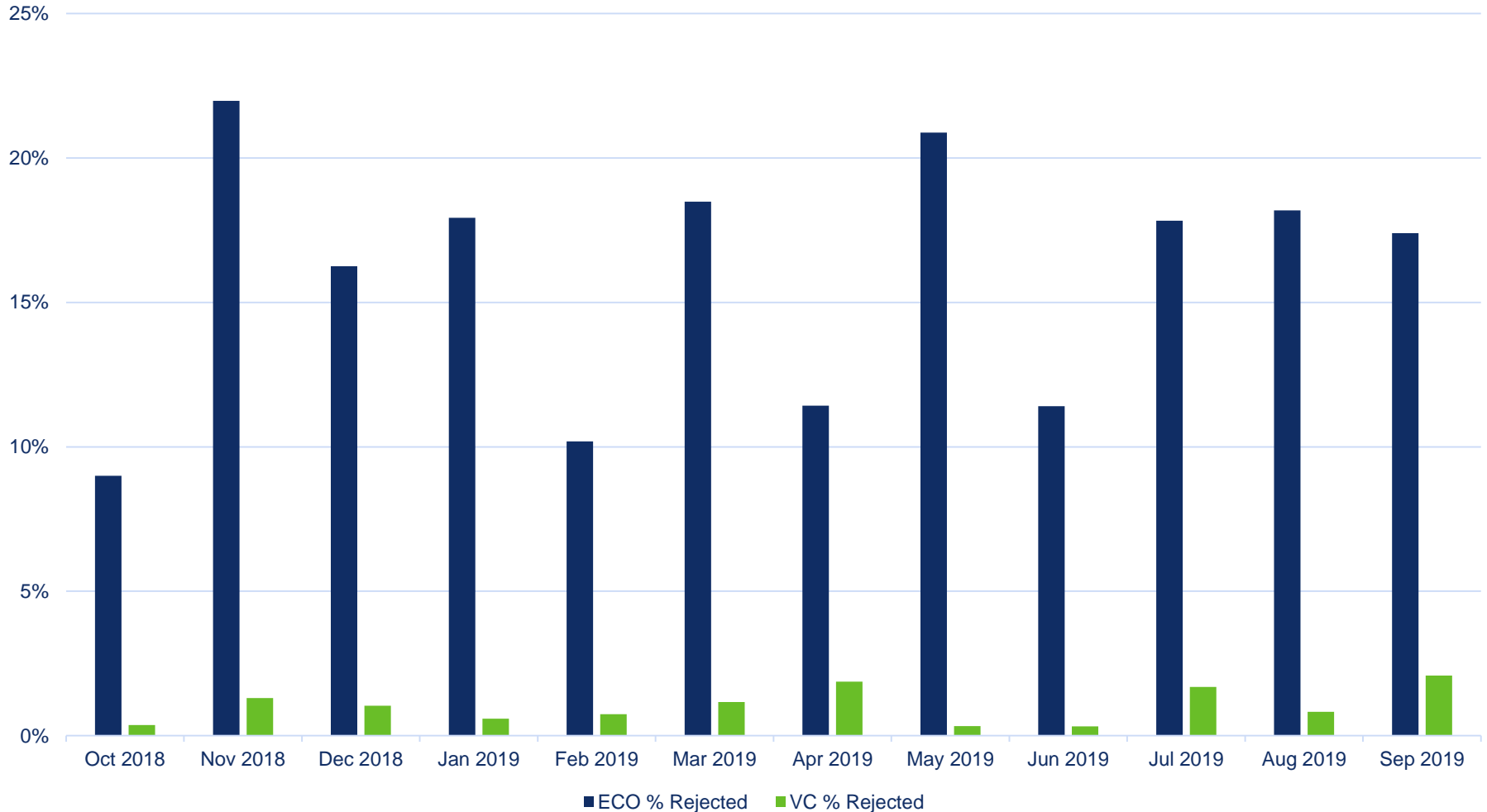


Certificate Processing Time (In Minutes)

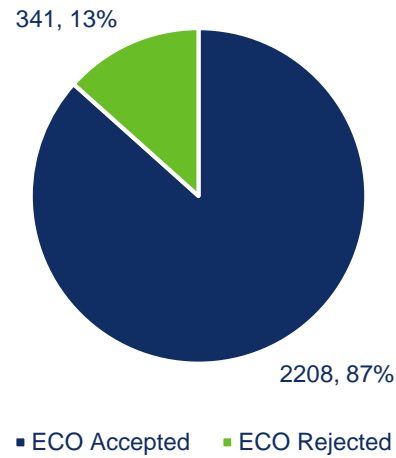


Percentage of Certificate Requests Rejected - Birth Only

- Incomplete Form Submittals
- Duplicate Requests
- Non payment of Fee



ECO Certificate Outcome



VitalChek Certificate Outcome (Birth Only)

