

Scope of Work: COVID-19 Refugee and Immigrant Community Health Outreach Worker Support

Subrecipient: Refugee Health Program with the partnership of refugee health screening clinics that serves refugee and immigrant populations in Washington State, including those with limited English proficiency.

Purpose statement: Refugee Health Program will partner with refugee health screening clinics that serve the refugee and immigrant population to build, leverage, and expand infrastructure support for COVID-19 prevention and control among populations that are at higher risk and underserved. Through this partnership, refugee health screening clinics will hire a Community Health Outreach Worker, or a Vaccine Ambassador, that is culturally and linguistically appropriate. These Community Health Outreach Worker's will then be able to provide catered care and outreach to the refugee and immigrant population. This position will advance health equity in local communities and collaboratively work to reduce COVID-19 related health disparities, increase uptake of COVID-19 and other ACIP recommended vaccines, provide health education, and health related care coordination to address co-morbidities that may lead to severe illness and/death due to COVID-19.

Project Period: Date of Execution – May 31, 2023

Budget: Up to \$100,000 per year per clinic.

Task #	Task/Activity	Deliverable/Outcome	Due Date	Budget
1	Clinic will create a proposal to hire a Community Health Outreach Worker(s) or Vaccination Ambassadors or sub-contract with CBO to provide catered care and outreach to the refugee and immigrant population.	Submitting a brief proposal to DOH that includes but is not limited to: <ul style="list-style-type: none"> Proposed language capacity Number of staff, FTE Key prioritized communities served Outreach and Education activities/strategies 	1 month after the date of execution	Reimbursement for work is based on actual cost and allowable expenses per federal grant
2	Clinic hires culturally and linguistically appropriate Community Health Outreach Worker(s) or Vaccination Ambassador(s) that serves at least one of the top local refugee Federal Fiscal Year 2016-2021.	Report on Community Health Outreach Worker(s) or Vaccination Ambassador(s) hired who will provide tailored outreach to the refugee and immigrant community and improve COVID-19 vaccination uptake.	Within 2 months of date of execution	
3	Community Health Outreach Worker or Vaccination Ambassador will facilitate COVID-19 health education, vaccination outreach and education, and follow up care to recipients of services based on language needs: <ul style="list-style-type: none"> COVID-19 Vaccines administered COVID-19 education provided Coordination of transportation, appointment booking, 	Report on COVID-19 vaccine uptake and COVID-19 health education outcomes. Measure: # of participants by country of origin or language served that received: <ul style="list-style-type: none"> COVID-19 Vaccine education COVID-19 Vaccination Logistical Support (including reminders, transportation, 	Monthly	

	<p>translation, and other support for COVID-19 vaccination needed</p> <ul style="list-style-type: none"> • Vaccine Uptake (ACIP recommended vaccinations). • Follow-up care. 	<p>language assistance, appt bookings)</p> <ul style="list-style-type: none"> • COVID-19 Vaccine • Other ACIP recommended vaccination uptake. • Follow-up care as needed. 		
4	<p>Community Health Outreach Worker(s) or Vaccination Ambassador(s) will conduct care coordination, connecting people to care to address co-morbidities that intersect with negative health consequences of COVID-19:</p> <ul style="list-style-type: none"> • Increase healthcare access to address co-morbidities that increase risk of severe illness and/or death. 	<p>Improve the health of refugee immigrant communities with co-morbidities:</p> <ul style="list-style-type: none"> • # of linkages to types of care. 	Monthly	
5	<p>Community Health Outreach Worker(s) or Vaccination Ambassador(s) will participate in the FSU COVID-19 Outreach Workgroup and/or other relevant local community health boards aligned with the communities they are working with.</p>	<p>Collaborate and share resources with workgroups, health boards or community partners to improve information access to and quality of information shared with community.</p> <ul style="list-style-type: none"> • # of meetings attended 	Monthly	
6	<p>Community Health Outreach Worker(s) or Vaccination Ambassador(s) may partner with local health jurisdictions, community-based organizations and refugee health screening clinics on COVID-19 vaccination or COVID-19 health education outreach events.</p>	<p>Create a safe space for community members to engage in conversation and provide a place to improve vaccination rates:</p> <ul style="list-style-type: none"> • # of events supported 	Monthly	